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DD/S 66-6748

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MEMORANDUM FOR: Executive Director-Comptroller

SUBJECT

: Report on Operation of Dining Room

REFERENCE

: Memo dtd 6 Dec 66 for DD/S fr D/L, subj:

Comparison of Dining Room Cost for FY 1966

and FY 1967

- 1. This memorandum with attachments is for your information only.
- 2. I am attaching a copy of a detailed review of the operation of the Executive Dining Room. From this review it is obvious that the facility will not be able to operate on a self-sustaining basis and therefore it must continue to be subsidized principally in the form of salary payments to dining room employees. The usefulness of the dining room is well established and the General Counsel has periodically reviewed the operation of it and upholds the legal basis for the use of Agency funds in support of the continued operation of this activity.
- 3. On 1 June 1966 the Office of Logistics took over the management of the Executive Dining Room. The records of the Dining Room fund indicate that from that date to the present it has operated at a net profit which would approximate \$2,500 per annum. This net profit is arrived at by a comparison of total income less only the cost of feed and a few miscellaneous operating expenses paid from the Fund. There are, however, approximately \$70,000 per annum in other costs which are not directly charged against the Dining Room operation. These consist of Dining Room employees' salaries, supervision and miscellaneous expenses pertinent to the operation of the Dining Room. Considering these costs (\$70,000) and the anticipated net profit of about \$2,500, the overall annual net cost of the operation of the Dining Room is approximately \$67,500.
- 4. The Office of Logistics has separated out of the total \$67,500 cost those items which pertain to the maintenance of the Director's Dining Room. These are estimated at \$28,500 and if we wished to make this

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theoretical division this would leave a balance of approximately \$39,000 as the subsidy necessary for maintaining the balance of the Executive Dining Room. It should be noted, however, that this is a theoretical division of costs since we are referring to the same employees utilizing the same facilities along with incurred miscellaneous expenses for the Dining Room operation. I do not see that this division is necessary or proper but it is reported here for information purposes.

- 5. In the attached study prepared by the Office of Logistics it is suggested that certain price changes may bring additional revenue of approximately \$9,000.
- 6. From the above it is apparent that we will never have sufficient revenue to permit the Dining Room operation to be self-sustaining; however, I feel that the attached memoranda citing the approvals for the operation of the Dining Room together with a policy of charging a reasonable amount for meals served justifies the continued operation of the Executive Dining Room without any appreciable change in policy.
- 7. We shall continue to operate the Dining Room as economically as possible and will be looking for any innevations which will tend to make it more self-supporting.

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R. L. Bennerman
Deputy Director
for Support

Att: Ref Memo w/atts

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6 DEC 1966

MEMORANDUM FOR: Deputy Director for Support

SUBJECT : Comparison of Dining Room Costs for FY 1966 and FY 1957

REFERENCES: (a) Memo dtd 14 Oct 66 for DD/S fr D/L, subject: Operation of the Director's

and Executive Dining Rooms
(b) Memo dtd 2k Jan 65 for Mr. Emmo H.
Knoche fr AO/DCI, subject: Executive
Dining Room

- 1. This memorandum is for your information only and amplifies reference (a) (Attachment 1).
- 2. Analysis of the costs incurred by the dining room has been difficult because there are two dining rooms using a common kitchen facility. Therefore, allocations of cost properly chargeable to the DCI Dining Room can only be estimated. Reference (b) (Attachment 2) in citing the cost of operating both dining rooms mentions only the labor costs of eight persons and excludes the costs of supervision, maintenance and repair, overtime, and the many other normal business expenses.
- 3. In the attached enalysis we have included all costs identifiable during FY 1966 irrespective of the fact that these costs may have been charged to other FAN accounts. On Attachment 3 we have listed the total costs and not loss in operating both dining rooms for the period of 4 July 1965 through 2 July 1966. Attachment 4 compares an average 20-week period during FY 1966 (5/13th of year) with the first 20 weeks of FY 1967 operation. You will note that the not loss for the 20-week period in FY 1967 was \$1,062.21 less than the first 20 weeks in FY 1966. Based on the above date, the projected loss for FY 1967 is 2.6 x \$26,120.16 or \$67,912.42.
- 4. Attachment 5 estimates the cost of operating the DCI Dining Room alone for a one year period. This cost is \$28,510. Subtracting this cost from our projected less for FY 1967 we

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SUBJECT: Comparison of Dining Room Costs for FY 1966 and FY 1967

find the estimated loss in operating the Executive Dining Room to be \$39,402.42. This loss can be semewhat reduced by implementing the increase in prices and other items recommended by reference (a).

5. As noted in paragraph 5. of reference (a), we must conclude that we will never be able to operate the dining room on a self-sustaining basis.

George E. Meloon George E. Meloon Director of Logistics

5 Atts

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14 OCT 1966

MEMORANDUM FOR: Deputy Director for Support

SUBJECT

7, Î

: Operation of the Director's and Executive Dining Rooms

- 1. This memorandum contains recommendations for your approval; such recommendations are contained in paragraph 7.
- 2. The subject dining rooms have a well-documented history dating back to 1952. An excellent summary of this history has been prepared by the Administrative Officer, Office of the Director (Attachment 1). Responsibility for the operation of the dining rooms was transferred from the Office of the Director to the Office of Logistics on I June 1966 (Attachment 2). Concomitant with this transfer was the requirement to submit a report of the operation, together with recommendations, around 1 October 1966. This paper constitutes that report.
- 3. As a first step, the Office of Logistics contracted, on 20 June 1966, for professional services relating to the management and operation of the dining rooms. The contract covers a period of six months at the rate of \$200 per week plus a limited mileage allowance. It is estimated that the annual salary cost for supervision prior to 20 June 1966 was approximately the same as the Gourmet Treats, Inc., fee extended to a twelvementh period. It is believed that this action was justified as, since June, the dining room fund has experienced a three-month surplus which, if extended for a year, would total \$2,737.60. This compares with the \$794.79 surplus realized for the preceding year, i.e., 5 July 1965 to 30 June 1966 (Attachment 3). Additional improvements have been made in the operation which result in both savings and in increased convenience to members (Attachments 4 and 5). As examples: all food stuffs are now purchased from wholesalers; dining room hours have been lengthened; a greater variety of menus is offered; linen service costs have been reduced; an ice-making machine was installed; and waste has been curtailed through more closely supervised food preparation.
- 4. The present dining room membership is 358 and it is not believed that additional members can be accommodated with the present staff of seven

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SUBJECT: Operation of the Director's and Executive Dining Rooms

dining room employees. Current salaries for these seven staff employees total \$46,828. An additional \$5,867 is paid the bookkeeper for a total of \$52,695. Of this, about \$25,520 can be absorbed by the Director's Dining Room leaving \$27,175 which must be charged to the Executive Dining Room. Funds transferred to the Office of Logistics for operation of the dining rooms during Fiscal Year 1967 include annual salaries, but do not include any amount for overtime, or for the repair and replacement of equipment. We estimate that this latter expense will approximate \$800 annually. Overtime pay for Saturday operation of the Director's Dining Room is estimated at \$1,500 per year resulting in fixed costs of \$29,475 which must be charged against the Executive Dining Room.

5. It is apparent that operation of the Executive Dining Room with the current membership will never provide sufficient revenue to permit the activity to be self-sustaining. An increase in prices to cover all labor costs would be prohibitive. Therefore, subsidization, to some degree, must be continued. The Agency can be reimbursed by the dining room fund to a limited extent, but the volume of such reimbursement will depend upon income from operations. For example, additional revenue can be obtained by charging à la carte prices for juices and beverages on the light, low-cal, and Chef's Special luncheons. It is estimated that such additional revenue might approximate \$1,000 annually. Dining room employees presently provide coffee delivery service, in carafes, to the Director, Deputy Director, and their immediate offices for five cents per cup. This price barely covers the cost of coffee and supplies. Additional annual revenue of approximately \$1,700 can be obtained by charging ten cents. per cup of coffee, which is, incidentally, the GSI price. After-hours, semiofficial, special functions, e.g., bon voyage and retirement parties, could add to dining room income. It is estimated that six parties, each with 50 attendees, will be scheduled each four weeks. Based on a \$1.00 profit for each attendee, an annual net income from parties of \$4,000 is estimated. In addition, the imposition of a ten percent surcharge on all dining room bills would result in new revenue of around \$2,600 annually. In summary, additional annual income of \$9,300 can be realized by charging à la carte prices, increasing the cost of coffee, adding a ten percent surcharge to all dining room bills, and scheduling the maximum number of parties. The income realized would be used to reduce the \$29,475 subsidy required for the operation of the Executive Dining Room. This action would result in a reduced annual subsidy of \$20,175.

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SUBJECT: Operation of the Director's and Executive Dining Rooms

6. In addition to the items summarized above, several procedural changes have been made in the operation of the dining rooms which will not result in reduction in charges against the dining room fund but will result in overall savings to the Agency. For example:

		Annual Savings
a. Agency vehicles are no longer room employees for grocery shopping delivery of laundry.		\$ 550
b. Procurement of linens by the C is not required since linen service are vide all such items.	_	225
c. The kitchen is now cleaned by ployees instead of GSA personnel.	dining room em-	1,200
projects amended of our bergomics.		
	Total	\$1,975

- 7. It is recommended that you approve the following actions to become effective 1 November 1966:
 - a. Increase the price of coffee to ten cents per cup.
 - b. Charge à la carte price for:
 - (1) Beverages on the light luncheon.
 - (2) Juices and beverages on the Chef's Special and low-cal luncheons.
 - c. Add ten percent surcharge to all dining room bills.
 - d. Encourage employees to use the Executive Dining Room for semi-official special parties.

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SUBJECT: Operation of the Director's and Executive Dining Rooms

- e. Charge the sponsoring office or group for overtime costs incurred for official functions or special parties given during other than normal duty hours.
- f. Notify each member of these changes prior to 1 November 1966 (Attachment 6).

Signed: George E. Meloon George R. Meloon Director of Logistics

6 Atts

The recommendations contained in paragraph 7 are approved.

R. L. Bannerman
Deputy Director
for Support

Date

Distribution:

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2 - DD/S

Chrond, Subject

1 - OL/LSD Official

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MEMORANDUM FOR: Mr. Enno H. Knoche

SUBJECT:

Executive Dising Room

In reference to your request about the costs, operations, and background of the Executive Dining Room:

The Director's Dining Room was first established in 1952 to provide the DCI, DDCI and senior Agency officials a dining room which is physically secure and serviced by cleared personnel, where official functions of operational or representational nature can be held. The legal basis for the use of Agency f unds for the establishment and continued maintenance of this facility has been subjected to periodic review by the Office of the General Counsel. In a memorandum to the General Counsel and Comptroller from the Executive Assistant dated 9 January 1959, the Director's position on the establishment of the dining room was clearly stated:

"Since the Director determined that the establishment of dining facilities was basically to fulfill a necessary official function, I feel that these overhead expenses, i.e., spoilage of food, free meals to kitchen personnel, salaries of this personnel, laundry costs, and the cost of heat and light constitutes a reasonable charge which should be beene by the Agency."

The memorandum was concurred in by the General Counsel, Comptroller and the Acting DDS.

When the Agency moved to Langley, it was initially decided that the Agency would pperate the Director's private sining room with a staff of three. The large dining room was to be serviced by CEI (Gersynment Services, Inc. which operates the Agency caleteria). The cost of the meals furnished by CEI would have been about the same price, if not aligntly more than what we privately charge in the Executive Dising Room. One major drawback to having

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nor possible to have them dine in the CSI caleteria. In addition, there are many sensitive conferences and Bureau of the Budget sessions where Agency and other U.S. Government officials who cannot leave the building because of time factors can be served luncheon in the Executive Dining Room. Within the present framework of the operation, the dining room is capable of handling almost any type of catered function or special event from serving coffee to a full-course dinner at little more than a moment's notice.

Administrative Officer, O/DCI

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Orig & 1 - Addressee

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EXECUTIVE DINING ROOM

Estimated Profit and Loss Statement

Period Ending 20 January 1966

ASSETS:

Cash on Hand		\$	404.92
Cash in Bank	 	•	214.88
Accounts Receivable	n dir	⇒ 2 ,	, 691.66
Inventory (Estimated)		,	600.00
		\$3.	911.46

LIABILITIES:

Accounts Payable	might t	· · · · · · · · · · · · · · · · · · ·	· 科···································	\$ 409.08
Membership (333	@\$10.	1 1 1		3, 300.00
Surplus				202.38
				\$3,911.46

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Executive Dining Room Fund Statement of Profit and Loss 4 July 1965 - 2 July 1966

INCOME:

Meals Served Coffee Income Special Parties Miscellaneous	\$23,847.65 1,827.60 2,246.12 18.50	
TOTAL INCOME		\$27,939.87
COST OF SALES:		

Beginning Inventory	\$
Purchases:	•
Meat and Fish	11,787.01
Other Food	11,733.15
Liquor	651.14
Less Ending Inventory	(
•	

TOTAL COST OF SALES

	TOTAL COST OF	SALES	24,171.30
GROSS	PROFIT		\$ 3.768.57

Salaries - Regular	\$51,866.91
Salaries - Overtime	3,311.20
Supervision of Dining Room	11,629.75
Other Expenses:	
Laundry	1,505.46
Flowers	246.54
Labor (G.S.I.)	1,176.60
Repairs & Maintenance Cost	Not Available
Supplies & Equipment	2,497.55
Kitchen Cleaning (G.S.A.)	1,200.00
Linens	458.40
Agency Vehicles	549.90
(Used for Shopping)	
Total Other Expenses	•

NET LOSS

INCOME:	FY 1966	FY 1967		
Meals Served Coffee_Income Special Parties Miscellaneous TOTAL INCOME	\$ 9,172.15 702.90 863.85 7.10 \$10,746.00	\$ 9,940.75 817.20 1,584.85 12.00 \$12,354.80		
COST OF SALES:				
Beginning Inventory Purchases: Meat and Fish Other Foods Liquor Less Ending Inventory TOTAL COST OF SALES	\$ 4,533.45 4,512.75 250.45 () 	\$ 5,127.01 5,602.79 431.52 (_1,079.25) 		
GROSS PROFIT	\$ 1,449.35	\$ 2,272.73		
Salaries - Regular Salaries - Overtime Supervision of Dining Room Salary Other Expenses: Laundry Flowers Labor (G.S.I.) Repair & Maintenance Supplies & Equipment Kitchen Cleaning (G.S.A.) Linens Agency Vehicles (Used for Shopping) Total Other Expenses	\$19,948.81 1,273.53 4,473.10 (1) 579.00 94.80 452.50 Cost Not Available 960.60 461.54 176.30 211.54	\$20,267.30 1,106.69 4,000.00 428.80 (2) 738.61 (3) 44.96 449.24 115.94 1,241.35 (4) (5)		
NET LOSS	(<u>\$27,182.37</u>)	(<u>\$26,120.16</u>)		
Average Membership Per Perio Projected Loss for 52 Weeks		360 \$67,912.40		
(1) 5/13ths of 75% of Dining Room Supervisor's Time Plus 25% of AO/DCI (2) Recently Added New Employee to Improve Service				

⁽²⁾ Recently Added New Employee to Improve Service

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Provides Linens

Included in Overtime Above Food Now Delivered without Additional Cost

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ESTIMATED Cost to Operate DCI Dining Room for One Year

1. Assume price charged equals cost of food only.

2.	Salaries - 3 1/3 Persons Salaries - Overtime		\$25,324.00 1,664.00
	Other Expenses:	0.0	
	Laundry	•	520.00
	Flowers		50.00
	Labor (G.S.A.)	,	100.00
	Supplies & Equipment	,	752.00
	Kitchen Cleaning		
	Linen s		
	Agency Vehicles		
	Maintenance & Repairs		100.00
	·		\$28,510.00